

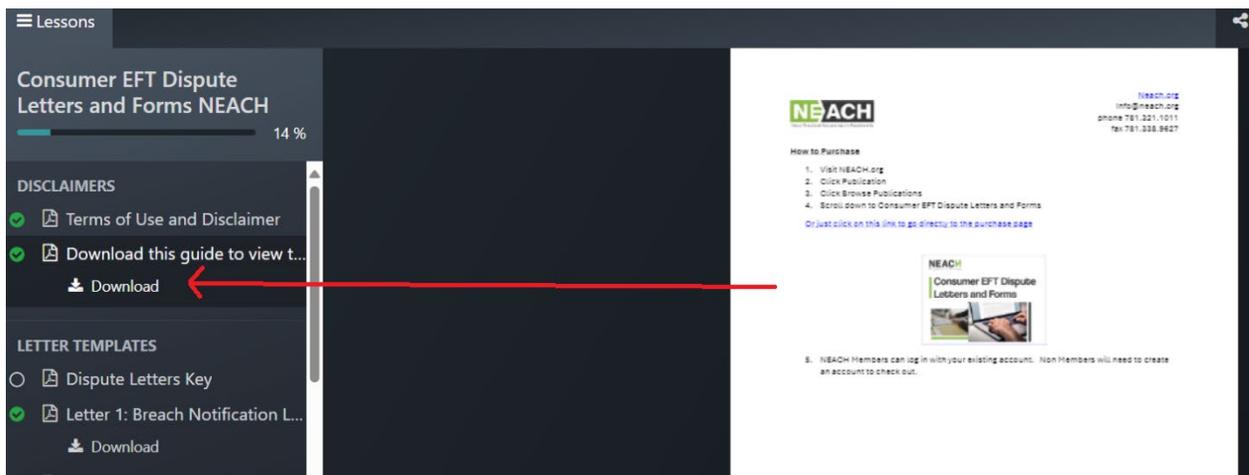
How to Purchase

1. Visit NEACH.org
2. Click Publication
3. Click Browse Publications
4. Scroll down to Consumer EFT Dispute Letters and Forms [Or just click on this link to go directly to the purchase page](#)



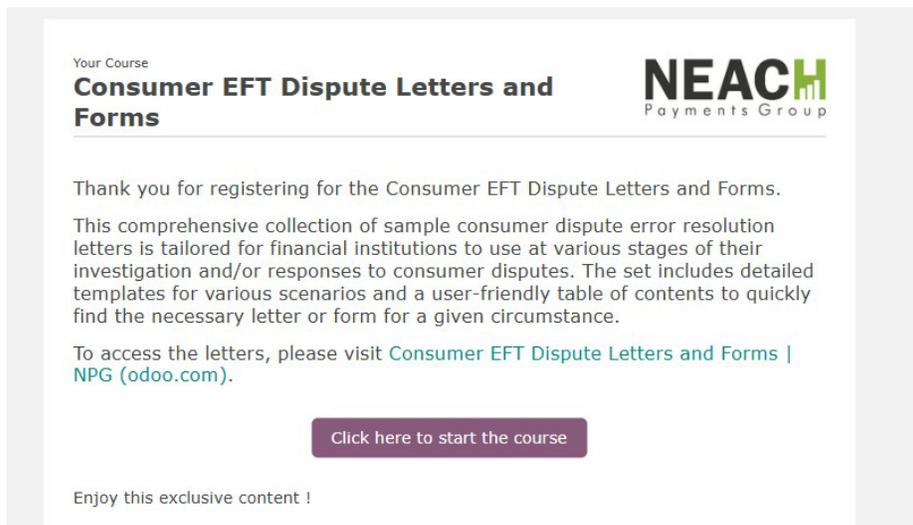
5. NEACH Members can log in with your existing account. Non Members will need to create an account to check out.

When first accessing the course, you will only see the first page of the instructions. This first page is just a preview. Please click Download to view the full instructions



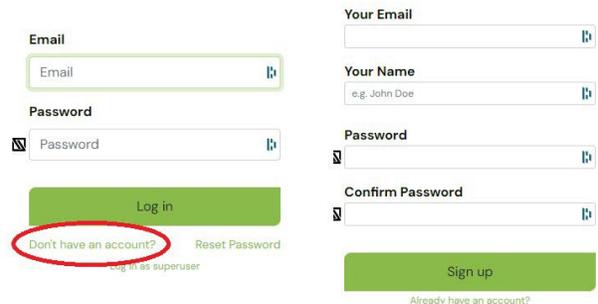
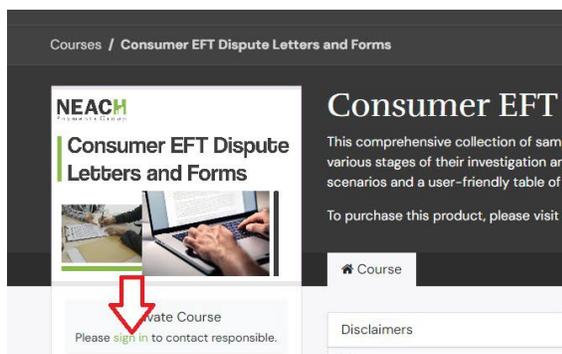
How to Enroll!

1. After purchasing the product, you will receive an invite to an online learning course where you can access the letter templates.
2. From this email, click the button to start the course.



From the course page, you will need to create an account before getting access to the full content.

3. Click Sign in
4. Click Don't have an account
5. Fill out the form using the email address that your invite was sent to.

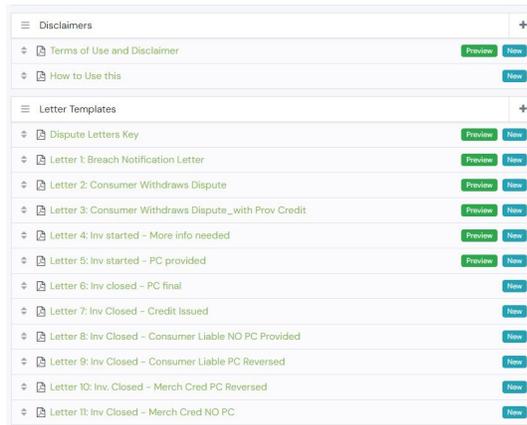


The screenshot shows a login and sign-up form. It includes fields for "Email", "Password", "Your Name", and "Confirm Password". There are "Log in" and "Sign up" buttons. A "Don't have an account?" link is circled in red. Below the "Sign up" button, it says "Already have an account?".

6. You are now Signed in.

How to access the letters.

1. Click the following link if you're not automatically redirected after creating your account
. [Consumer EFT Dispute Letters and Forms | NPG \(odoo.com\)](#)
. Bookmark this page for easy access
2. Click on any of the Letter Templates to open a preview



3. Click the Letter name on the navigation pane to preview each letter.
4. Click the Download button to download an editable version.

