

<u>Neach.org</u> Info@neach.org phone 781.321.1011 fax 781.338.9627

## How to Purchase

- 1. Visit NEACH.org
- 2. Click Publication
- 3. Click Browse Publications
- 4. Scroll down to Consumer EFT Dispute Letters and Forms <u>Or just click on this link to go directly</u> to the purchase page



5. NEACH Members can log in with your existing account. Non Members will need to create an account to check out.

## <u>When first accessing the course, you will only see the first</u> <u>page of the instructions. This first page is just a preview.</u> <u>Please click Download to view the full instructions</u>





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## How to Enroll

- 1. After purchasing the product, you will receive an invite to an online learning course where you can access the letter templates.
- 2. From this email, click the button to start the course.



From the course page, you will need to create an account before getting access to the full content.

- 3. Click Sign in
- 4. Click Don't have an account
- 5. Fill out the form using the email address that your invite was sent to.

Courses / Consumer FET Dispute Letters and Forms				Your Email	
		Email			10
	ConsumerEFT	Email	10	Your Name	
NEACM	Consumer EF1			e.g. John Doe	10
Consumer EFT Dispute	This comprehensive collection of samp	Password			
Letters and Forms	various stages of their investigation and scenarios and a user-friendly table of o	Password	10	Password 2	10
	To purchase this product, please visit N			Confirm Password	
		Log in		2	10
	A Course	Don't have an account?	Reset Password		
L		Log in as super	user	Sign up	
Please sign in to contact responsible.	Disclaimers			Already have an account?	

6. You are now Signed in.



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## How to access the letters.

- 1. Click the following link if you're not automatically redirected after creating your account . <u>Consumer EFT Dispute Letters and Forms | NPG (odoo.com)</u>
  - . Bookmark this page for easy access
- 2. Click on any of the Letter Templates to open a preview

Disclaimers	+ /
Terms of Use and Disclaimer	Preview
	New
≡ Letter Templates	+ /
Dispute Letters Key	Preview
Letter 1: Breach Notification Letter	Preview
Letter 2: Consumer Withdraws Dispute	Preview
Letter 3: Consumer Withdraws Dispute_with Prov Credit	Preview
Letter 4: Inv started - More info needed	Preview
Letter 5: Inv started - PC provided	Preview
Letter 6: Inv closed – PC final	New
Letter 7: Inv Closed - Credit Issued	New
Letter 8: Inv Closed - Consumer Liable NO PC Provided	New
Letter 9: Inv Closed - Consumer Liable PC Reversed	New
El Letter 10: Inv. Closed - Merch Cred PC Reversed	New
Letter 11: Inv Closed - Merch Cred NO PC	New

- 3. Click the Letter name on the navigation pane to preview each letter.
- 4. Click the Download button to download an editable version.

