

10 COMMON ACH PITFALLS TO AVOID

Identified During NPG's 2023 ACH Audits



01. Failing to Audit

Not completing your annual ACH Compliance Audit by 12/31 opens your institution to risk and fines.

Ensure your Third-Party Senders complete their own ACH Compliance Audit annually.

02. 3rd Party Oversight



03. ACH Training

Lack of formal ACH training for staff & clients can lead to costly mistakes.

Nacha requires periodic ACH Risk Assessments.

04. Risk Assessments



05. Incomplete Agreements

Unsigned or incomplete agreements leaves your institution vulnerable to risk and loss.

Originators must act on Notifications of Change (NOCs) timely to avoid compliance violations.

06. NOCs



07. WSUDs

Obtaining and retaining Written Statements of Unauthorized Debits with the required language is essential for compliance.

Using incorrect Return Reason Codes for unauthorized transactions and returns can lead to compliance issues and fines.

08. Return Reason Codes



09. DNEs

Having formal procedures in place for handling Death Notification Entries and limiting liability is crucial.

Posting and funds availability for Same Day ACH entries must meet Nacha requirements.

10. Same Day ACH

